

Collaboration

With DeskNow you can collaborate with your co-workers, the members of your team, your business partners, etc.

DeskNow makes collaboration easy by adopting an unified approach: virtually every kind of information can be **shared**, and you can collaborate with people by working on shared objects.

For instance, you can share a file folder with all the people that are working on a particular project, so that everyone will be able to read, create or change documents that relate to that project.

You can also share a message board with the team, as an easy way to keep everyone updated with what is happening, and to enable online discussions regarding the project.

In the same way you can set up and share a project calendar, so that everyone is aware of the schedules, of meeting times, etc.

Peer-to-peer sharing

DeskNow allows **any** user to share information with others - not just the Administrator. This peer-to-peer philosophy enables sharing to be more dynamic and to follow the needs of the employees, instead of just creating company-wide repositories that are not as flexible (they can be created as well, anyway).

Sharing with groups

It is possible to share an object not just with other specific users or communities, but with a group of users, defined by the administrator. An example of user groups can be 'Managers' , 'Sales' , and so on.