

## How to Submit a COVID-19 At-Home Test Reimbursement Request

On January 13, HealthTrust sent an email to your employer noting that effective January 15, 2022, insurance companies and group health plans, which includes HealthTrust's medical plans, are required to cover the cost of FDA-authorized, over-the-counter, at-home COVID-19 tests in most circumstances.

We want this process to be as simple as possible for you, so we wanted to make sure you are aware of three options for submitting claims.

### Here are three ways to submit a COVID-19 At-Home Test Reimbursement Request:

- **Submit the claim via the Anthem website.** Log in to your SEP account and click on the Anthem button. Once on the Anthem site, click on Claims & Payments > Submit a Claim and complete the steps to submit your claim.
- **Submit the claim via the Sydney Health app.** Log in to your account on the Sydney Health app and click on Claims at the bottom of the screen, then select Submit a Claim and complete the steps to submit your claim.
- **Submit the claim by mail.** Print the [Anthem claim form](#) from the SEP (log in to your SEP account and click on the COVID-19 tile), and follow the directions on the form for completing and mailing it to Anthem.

Please note, if you obtain reimbursement for a test through your HealthTrust medical plan, the expense is no longer an eligible expense under any Healthcare Flexible Spending Account (Health FSA) that you may be enrolled in. If you have previously used your Health FSA to pay for a test that is reimbursable and submit a claim for reimbursement to Anthem, you will need to repay or otherwise resolve the ineligible Health FSA expense.

For the most up-to-date information about your COVID-19 coverage and resources, please log in regularly to your SEP account and click on the COVID-19 tile on the SEP homepage.

If you have questions or need assistance, please contact HealthTrust Enrollee Services by sending a message through the secure Message Center in the SEP, emailing [enrolleeservices@healthtrustnh.org](mailto:enrolleeservices@healthtrustnh.org), or calling 800.527.5001.